Vol. 7, Issue 2

Information Technology Resource Management Council, Boise, ID

July 2003

ITRMC Vision: Assure standardized, effective, and efficient statewide access to information and services.

State of Idaho Employee Portal Launched

tate of Idaho employees now have their own website where they can easily find at one location information and support services, along with other items of interest, pertaining to their specific professional and personal needs.

The new State of Idaho Employee Portal, launched this past May, is attracting positive interest of both agencies and employees. The website brings together links to employee medical and dental benefit information, State job openings, employee policies and directives, employee pay and retirement statements, and parking and security notices.

The development of the portal was a result of a successful collaborative effort involving the Information Technology Resource Management Council, the Department of Administration, Division of Human Resources, Public Employee Retirement System of Idaho (PERSI), and the Office of the State Controller.

Input was also solicited from State agency webmasters and IT managers, the Departments of Health and Welfare, Labor, and Transportation, and the Idaho Public Utilities Commission. The Department of Administration provided the in-house expertise to design and build the new portal. Information is organized by function, is password protected in those

areas requiring privacy and security, and has similar navigation features in keeping with the design standards of the State's official web portal, Access Idaho.



ITRMC and DOA staff members have been providing demonstrations of the new portal at various agency meetings over the past several weeks. They welcome any ideas on how to make the portal more effective in helping you find online information for State of Idaho employees. Please send your suggestions to the Employee Portal Committee at: itrmc@adm.state.id.us.

Idaho "I-Plan" Finalized for GIS Development, Integration

A plan to provide direction for the State of Idaho's implementation and integration of geospatial information is currently in final draft form. The effort is pursuant to a joint project of the federal Office of Management and Budget (OMB), the Federal Geographic Data Committee (FGDC), and other partners (see: www.fgdc.gov/I-Team/library.html).

This past April, the ITRMC on behalf of the State of Idaho, entered into a contract with GeoNexus to finalize the State's I-Plan, as part of the cooperative planning

effort pursuant to the *I-Team Geospatial Information Initiative* (I-Team Initiative).

Per the agreement, GeoNexus (a geographic information systems [GIS] consulting firm of Boise) compiled information provided by the Idaho Geospatial Committee (IGC) and its Technical Working Groups (TWG's) into a clear and concise document charting the course for Idaho GIS development and integration. The

 $(Continued\ on\ page\ 2)$

Page 2 InfoTech News

Council Update: Recent Meetings*

June 23, 2003

- Council members were presented a demonstration of the recently launched State of Idaho Employee Portal.
- The Council granted its first two exemptions (with restrictions) from ITRMC IT enterprise standards, one to the Department of Commerce and the other to Idaho Public Television.
- ITRMC IT Enterprise Standard 4210** was adopted.
- Members voted to recognize Council support for the creation by executive order of the Governor, a State Interoperability Executive Committee (SIEC), with annual review by the ITRMC.
- Formation of the ITRMC IDANET Steering Committee was approved.
- Rakesh Mohan, Office of Performance Evaluations
 Director, sought input from the Council regarding
 existing duplication of effort for collection of data
 and the establishment of a centralized data system.
- Several driving issues were identified during a discussion of State of Idaho IT management directions.
- It was decided an IT strategy summit would be held in late September/early October 2003.

February 19, 2003

- Senator Elliot Werk, Representative David Langhorst, and Colonel Dan Charboneau were welcomed as the newest members of the Council.
- Revisions to ITRMC IT Policies** 1010 and 1030 were approved.
- ITRMC IT Enterprise Guideline G120** was adopted.
- Charles Wright provided a report of a security assessment performed for the Department of Health and Welfare by RedSiren, Inc.
- Council members received reports and recommendations from the following ITRMC standing committees and task force work groups: Access Idaho Steering Committee; Idaho Geospatial Committee (IGC); Public Safety, Emergency Communication Committee, E911 Systems Subcommittee and Public Safety Statewide Trunked Radio System Subcommittee; Idaho Criminal Justice Information Integration Task Force; Enterprise E-Mail Service Work Group; and Secure Access to Applications and Data (SATAD) Work Group.
- Brief updates were given on the following: IDANET, Idaho's broadband digital telecommunications initiative; State Purchasing contracts; and the Idaho Telecommunications Provider Map.

*Full copies of approved ITRMC minutes available online: http://www2.state.id.us/itrmc/council/minutes.htm

**For more information go to: http://www2.state.id.us/itrmc/



New Web-Based Applications for State agency reporting needs

Asset Inventory Database

The ITRMC is responsible for maintaining a current summary of IT hardware and software for the State. This is not an item-by-item inventory listing of every piece of hardware and software, but rather a summary by agency. To expedite and simplify the agency reporting process, the ITRMC has developed an online application for the asset summary. Contact Bill Farnsworth or Emily Gales to receive your USERID and password. Then logon to the new asset inventory online entry application at: https://idaweb.state.id.us/itrmc/itassetsapp/validate.htm.

Agency IT Project Profile - Online Entry

The ITRMC maintains a list of IT projects currently underway by agencies. To assist in the agency reporting process, an easy-to-use online application has been developed. The Division of Financial Management (DFM) and Legislative Services Office (LSO) provided input to the process; and due to this cooperation, agencies only have to enter the requested information once—separate requests from the DFM and LSO for the same information about agency projects and funding requests should be reduced. Contact Bill Farnsworth or Emily Gales to receive your USERID and password. Then logon to the new Agency IT Project Profile Application at: https://www2.state.id.us/itrmc/projectmanagement/login.cfm.

Idaho I-Plan (Continued from page 1)

I-Plan outlines both short-term (1-3 years) and long-term (3 years and beyond) goals.

The plan is based upon information from the IGC and its working groups that developed individual I-Plans for seven federal framework layers/themes (elevation, hydrography, geodetic control, cadastral, transportation, governmental units, and digital ortho-imagery), plus two additional frameworks—land use/land cover and watershed boundary. Comments of the individual I-Plans have been received from Idaho's GIS user community.

The final draft of the plan, including the nine appendices that will serve as thematic plans, were submitted June 30 and are posted for further comments at: http://www2.state.id.us/itrmc/committees/igc.htm#I-Plan. Funds for the technical writer who prepared the plan, are derived from a U.S. Geological Survey (USGS) support grant awarded to Idaho last fall.

Volume 7, Issue 2 Page 3

Committee / Work Group Activities

Access Idaho Steering Committee

(Chairman: Bill Farnsworth, ITRMC Staff)

Recent approvals by this group include: addendums to the Idaho Transportation Department and Department of Correction Service Level Agreements (SLAs); and an amendment to a State Tax Commission SLA addendum. Rich Steckler was recently introduced as Access Idaho's new Director of Marketing.

Idaho Geospatial Committee (IGC)

(Chairman: Jonathan Perry, Bureau of Disaster Services)

At its May meeting, members voted to accept the projection parameters portion of draft ITRMC IT Enterprise Standard 4210, Projection, and that it be forwarded to the ITRMC Staff with a recommendation for approval by the Council. Further supporting, descriptive language would be developed by the IGC Geospatial Applications Subcommittee prior to submission to the ITRMC. The Committee also voted to submit a draft revision to Idaho 2020 Task Force Government Organization and Structure Committee Preliminary Recommendation #13, as amended, to the Council for consideration.

Enterprise IT Security and Business Recovery Work Group

(Chairman: Karl Kurtz, Department of Health and Welfare)
Kevin Iwersen, Department of Administration, led a discussion concerning the State's strategy for intrusion detection at this group's March meeting. Also, Dr. Corey Schou, Idaho State University, alerted the group that State institutions of higher learning and, potentially the State as a whole, may be subject to information security requirements of the Gramm-Leach-Bliley Act.

Secure Access to Applications and Data (SATAD) Work Group (Chairman: Keith Johnson, State Controller)

At its April meeting, Work Group members discussed the results of RFP (request for proposal) responses, in light of available funding, and the decision was made to notify submitting vendors that Idaho could not move forward with the proposed solutions due to the high cost of the applications and the lack of funding.

For information on all ITRMC committees and work groups, visit: http://www2.state.id.us/itrmc/committees.htm.

Year 2003 ITRMC Meeting Dates

★ Next Meeting ★

Wednesday, August 20, 8:30 to 11:30 a.m. East Conference Room, J.R.Williams Building, 700 West State, Boise, ID

All subsequent meetings will be held on Wednesdays, 8:30 to 11:30 a.m. (unless otherwise noted)

Tues., October 14 (IT Strategy Summit), December 17

Note: All meetings are subject to change.

Please check our Web site for an update—http://www2.state.id.us/itrmc

ITRMC Members

Chairman:

Pam Ahrens, Dept. of Administration 332-1824, pahrens@adm.state.id.us

Elected Officers:

Keith Johns on, State Controller 334-8707, kjohnson@sco.state.id.us

Dr. Marilyn Howard,

Superintendent of Public Instruction 332-6811, mhoward@sde.state.id.us

Legislat ors:

Senator Hal Bunderson, Meridian 888-7156, hbunderson@earthlink.net

Senator Elliot Werk, Boise 658-0388, elliotwerk@mindspring.com

Representative Lee Gagner, Idaho Falls 522-4580, lgagner@aol.com

Representative David Langhorst, Boise 853-0303, davidlanghorst@cableone.net

Executive Agency Officers:

Karl Kurtz, Dept. of Health & Welfare 334-5502, kurtzk@idhw.state.id.us

David Ekern, Idaho Transportation Dept. 334-8807, dekern@itd.state.id.us

Public Safety Official:

Col Dan Charboneau, Idaho State Police 884-7003, jo.mccoy@isp.state.id.us

Agency Information Systems Manager:

Steve Wilson, State Tax Commission 334-7853, swilson@tax.state.id.us

Judiciary Appointment:

John Peay, Idaho Supreme Court 334-3868, jpeay@jsc.state.id.us

State Board of Education:

Gary Stivers, Executive Director 334-2270, gstivers@osbe.state.id.us

Rural Interests Representative:

Mary Elizabeth Jones, Filer 420-8103, mjonestwf@msn.com

Local Government Representative:

Ken Harward, Assn. of Idaho Cities 344-8594, kharward@idahocities.org

Industry IT Executive:

Roger Parks, JR Simplot Co. 327-3200, rwparks@simplot.com

Please Note: All area codes are "208"

ITRMC Staff
Department of Administration
650 West State Street, Room 100 (83702)
P.O. Box 83720
Boise, ID 83720-0042

Costs associated with this publication are available from the ITRMC Staff, Dept of Administration, in accordance with Section 60-202, Idaho Code. PRSRT STD U.S. POSTAGE PAID BOISE, ID PERMIT NO. 1



Featured Agency Application

Court Access to Driver License Records via the Internet

The Division of Motor Vehicles (DMV) is strongly committed to customer service, and this project greatly increases its ability to better serve its clients. Working with the State's portal provider, Access Idaho, the DMV developed online access to driver's license records, resulting in improved services for individual Idaho drivers, government entities, and qualified business entities. Customers now can conduct business with the DMV 24 hours a day, seven days a week. The automated process also reduces the workload of the DMV's customer service staff, and affords financial benefits to the State of Idaho.

Prior to implementation of this application, driver's license records requests were primarily submitted in person to the DMV, where customers stood in line. In addition, customers mailed in their requests, which also resulted in time delays due to postal and internal processing. By offering this service via the Internet to government, qualified business entities, and to the drivers themselves, customers are able to obtain necessary information in a timely, convenient manner.

See: https://www.accessidaho.org/secure/itd/dlr/interactive/search.html

ITRMC Staff

Rich Elwood, Statewide IT Coordinator relwood@adm.state.id.us, (208) 332-1875

Nathan Bentley, State GIS Coordinator nbentley@adm.state.id.us, (208) 332-1879

Bill Farnsworth, IT Policy Analyst bfarnswo@adm.state.id.us, (208) 332-1878

Don Fournier, IT Policy Analyst dfournie@adm.state.id.us, (208) 332-1877

Emily Gales, ITRMC Assistant egales@adm.state.id.us, (208) 332-1876

Web site: http://www2.state.id.us/itrmc

InfoTech News is a newsletter for the Information
Technology Resource Management Council. Anyone
wishing to contribute information and ideas for future
articles; has questions regarding the Council and its
Mission, the ITRMC Staff and its activities; or would
like to be on the mailing list, please contact:

Emily Gales, ITRMC Assistant Department of Administration P.O. Box 83720, Boise, ID 83720-0042 Voice (208) 332-1876 FAX (208) 332-1884 E-mail: egales@adm.state.id.us